

ACCESSIBILITY INFORMATION

Festival Republic want Community Festival to be an event that is accessible for all. At all of our festivals we work closely with the charity [Attitude Is Everything](#), who work to improve Deaf and disabled people's access to live music.

Customers wishing to attend Community that require the use of our Access facilities can apply to our Access Scheme.

Please complete an [application form](#) if you require Access facilities and/or a PA ticket whilst at Community.

HOW TO APPLY FOR THE DISABLED ACCESS SCHEME

Please complete an [application form](#) if you require Access facilities and/or a PA ticket whilst at Community.

HELPFUL INFORMATION – You can't submit the form until all relevant fields are completed.

[Application Form](#)

DISABLED ACCESS GUIDE

Download our [Disabled Access Guide](#).

PERSONAL ASSISTANT TICKET (PA)

If a customer is unable to attend the festival without the support from a PA then we will provide an additional PA ticket at no extra cost.

This ticket can only be approved by the Access Team.

Please do not buy a ticket for your PA as this will not be refunded if they are approved.

Please apply for your PA ticket using our access requirements [application form](#).

The PA ticket is provided on the expectation that your PA is willing and able to assist you throughout your visit, and would be available and able to help you in the event of an evacuation.

TERMS AND CONDITIONS

It is mandatory to provide one of the following forms of supporting documentation with your completed form as evidence of your requirements and to grant a PA ticket. Please ensure you have one of the following:

- DLA/PIP or equivalent
- Medical Professionals letter
- D/deaf or blind registration
- Nimbus Access Card

If you do not have the above evidence but feel you need assistance to access the festival, please contact us. Anyone turning up on the day without making prior arrangements may not be able to access our facilities. However, we will always try to accommodate any late requests.

APPLICATION FORM

Please complete an [application form](#) if you require Access facilities and/or a PA ticket whilst at Community. Please note you cannot submit the form until all relevant fields are completed.

[Application Form](#)

FACILITIES AT THE EVENT

To ensure that we have the correct level of accessible facilities we ask customers to apply for them in advance. We provide a number of facilities and services for our access customers, these include:

Toilets

Accessible toilets will be situated at the viewing platforms. All toilet locations will be noted in the Access Guide.

Accessible viewing platforms

Our platforms have wheelchair accessible ramps, toilets and wheelchair charging points.

Viewing platforms have a very limited capacity and is strictly for access customers plus 1 PA only.

To book your place on the viewing platform you need to complete the Access Requirements form.

Hearing (Induction Loops)

There will be induction loops for D/deaf customers at the access check in gate.

TRAVEL INFORMATION & BLUE BADGE PARKING

The event will take place at Finsbury Park and can be easily accessed by public transport, for more information please see our [Travel Information](#).

There is no Blue Parking inside the event, there is limited Blue Badge Parking available in areas around Finsbury park, please check the relevant council pages for more information.

<http://www.haringey.gov.uk/parking-roads-and-travel/parking/disabled-persons-parking-bay>
<https://hackney.gov.uk/parking-bays-for-disabled-drivers>
<https://www.islington.gov.uk/parking/where-to-park/parking-for-disabled-people/apply-for-a-dedicated-bay>

USEFUL INFORMATION

Medication

If you need to bring medication with you, please bring a doctor's note or a prescription for it if it is not easily recognisable. Please contact the access team should you need more advice or guidance. We will be able to store medicine in our fridge.

Effect Lighting

Smoke machines, strobe lights, fireworks and other effects may be in use at this event. Anyone affected by these should bear this in mind.

Security and Safety

Crowd Management Personnel are clearly identifiable by their numbered tabards/shirts. They are all issued with a staff handbook so should be able to answer most questions. They are briefed on all aspects of the event and are able to assist and give information.

In the instance of a site evacuation please ensure that your PA is aware that they are your main point of assistance in an emergency evacuation. Crowd management personnel located near the viewing platform will assist in moving everybody to a place of safety.

Medical & Welfare

Medical and welfare facilities are available to everyone.

There will be signed First Aid points located across the festival site.

TEMPORARY IMPAIRMENTS

Please note that our access customer facilities cannot cater to people with temporary impairments such as broken bones, recent injuries and pregnant women. The facilities are for the specific use of access customers and we kindly ask that you please respect this.

Medical and welfare facilities are available to everyone.

There will be signed First Aid points located across the festival site.

DISABLED ACCESS EVENT GUIDE

An access guide will be added 2 weeks before the Festival – it will contain accessible maps.

CONTACT US

If you require further assistance or information that cannot be found on the website, please contact a member of the access team:

Post: Access Team, Live Nation, Regent Arcade House, 19 – 25 Argyll Street, London W1F 7TS

Email: access@communityfestival.london we aim to respond within 72 hours

Phone: 0207 009 3490/ 0207 009 3487

Our phone lines are open from Monday – Friday 10am – 6pm. (If lines are busy please leave a message and we will get back to you.)